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Thermal Receipt Printer

The ION Thermal Receipt Printer is part of the costeffective, high performance POS-X ION Series. Stylish, affordable, and engineered to operate day-in and day-out, the ION Thermal provides the steadfast performance you need with a sleek, modern housing for a price that's hard to beat. The ION Thermal features fast receipt printing, JamFree Autocutter Technology, an industry leading warranty and free 24/7 support. It's perfect for retail and hospitality operations requiring a POS solution that is dependable and affordable.





Key Features



Print Speed 160mm/sec

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Accessories Included

Power supply and interface cables included

Paper Loading

Drop-in easy thermal paper loading



AutoCutter JamFree AutoCutter technology



Multiple Interfaces USB, Serial

Emulation ESC/POS and OPOS compatible

POS-X Warranty

Industry-leading Warranty Protection

- 3 year warranty includes
- *2-day Advance Exchange standard on all products
- Warranty extensions and overnight exchanges are available to provide means to further reduce the total cost of ownership

*Available in USA and Canada

POS-X Service and Support

- 24/7 Technical Support and Lifetime Customer Support
- 24/7 access to our USA-based experienced technical support representatives
- Support techs utilize advanced techniques such as remote access for quick and accurate system analysis
- Lifetime support on all POS-X products



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Thermal Receipt Printer

| INTERFACE SPECIFICATIONS | | AUTO CUTTER | |
|--------------------------|---|----------------------------------|--|
| Interface Details | USB 2.0/RS232C | Туре | JamFree auto-retracting guillotine |
| Emulation | ESC/POS | Life | 1,500,000 Cuts |
| Print Method | Direct Thermal | Cutting Method | Full/Partial Cut |
| Printing Speed | 6.3"/sec (160 mm/sec) | PHYSICAL | |
| Print Resolution | 180 DPI x 180 DPI | Dimension (WxDxH) | 5.4" x 6.3" x 4.3" (136mm x 164mm x 110mm) |
| Printing Direction | Unidirectional with Friction Feed | | |
| Sensors | Cover Open, Paper Low, Paper End | Weight | 3.1 lbs (1.4 kg) |
| Cash Drawer Port | 1 Port, 2 Internal Circuits (24 V, 1 A max) Electrical | Color | Black |
| | | Electrical | 100–240 VAC 50/60 Hz (input) 24 VDC/1.5 A (output) |
| Reliability | TPH Life 99.42 miles (160Km) MCBF 60,000,000 Lines | ENVIRONMENTAL | |
| PAPER | | Temperature | 41°F to 104°F (5°C to 40°C) operating -4°F to 140°F (-20°C to 60°C) storage |
| Type Width | Thermal Paper 1.9" (50mm)–3.13" (79.5mm) | Humidity | 10% to 90% non condensing (operation) 10% to 90% non condensing (storage) |
| Thickness | 0.002" (0.06mm)–0.0035" (0.09mm) | Warranty | 3-year warranty with free *2-day Advance Exchange Service, 2-year on Autocutter and Print Head |
| Roll Diameter | Max 3.27" (83mm) | | |
| Roll Core Inner Diameter | 0.492" (12.5mm) ± 0.019" (0.5mm) | Certifications | FCC, UL, CE, Energy Star, NOM |
| Character Set | Alpha Numeric Character 95 Extended Graphics 128 x 18 page (1 space per page); International Characters 14 | Operating System | WIN 95, WIN 98, WIN 2000, WIN XP, VISTA, Win 7, Win 8, OPOS drivers available |
| Character/Line | Font A (12 x 24) 42 columns Font B (9 x 17) 56 columns | WARRANTY EXTENSIONS AND UPGRADES | |
| | | ZWE-CRW | 2-Year Warranty Extension |
| Barcodes Supported | EAN-8, EAN-13, CODE 39, ITF, UPC-A, CODABAR, CODE 93, CODE 128, PDF 417(2D) | ZOE-CRW3 | *3-Year Overnight Exchange |
| | | ZOE-CRW5 | *5-Year Overnight Exchange |

*Available in USA and Canada



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